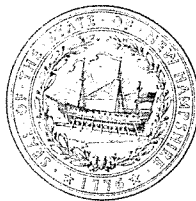


THE STATE OF NEW HAMPSHIRE

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EXECUTIVE DIRECTOR  
Debra A. Howland



**PUBLIC UTILITIES COMMISSION**  
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June 6, 2013

Douglas Graham  
11 Lakeview Drive  
West Lebanon, New Hampshire 03784

Re: DE 13-048, Complaint against Granite State Electric Company d/b/a Liberty Utilities  
Request for Hearing

Dear Mr. Graham:

On December 3, 2012, you filed a letter with the Commission requesting a hearing concerning the cost of relocating electric utility equipment that is situated on your property. The complaint alleged that the relocation costs assessed by the utility were not the actual costs incurred by Granite State Electric Company and were unreasonably high.

The work in question was performed by National Grid in February 2012, who was the owner of Granite State Electric Company at the time. The relevant tariff stated that relocation of Company-owned facilities on private property will be made by the Company at the customer's expense. *See* N.H. P.U.C. No. 17-Electricity, Original Page 11. Both National Grid and Liberty Utilities (Liberty), the successor in interest of National Grid, have stated that the relocation was performed at the company's actual cost of performing the work. *See* Liberty letter dated April 9, 2013. Attached to the April 9, 2013 letter was an itemized cost estimate for the relocation. National Grid did not bill you for the transformer identified as "Pre-Capitalized Material" on the estimate sheet as, subsequent to providing the cost estimate to you, National Grid determined that a new transformer was not needed. Further, in December, 2012, Liberty issued to you a refund in the amount of \$277 for the difference between the upfront estimate (without the transformer) which you paid, and the actual cost of performing the work

Having reviewed the correspondence from you, National Grid and Liberty, the itemized expense sheet depicting the costs for the relocation provided by Liberty, and Liberty's representation that the costs for relocation were billed at Granite State Electric Company's actual cost, the Commission has determined that the relocation costs billed to you were billed in accordance with Granite State Electric's approved tariff. On that basis, the Commission has denied your request for a hearing and closes its investigation into this complaint.

Sincerely,

Debra A. Howland  
Executive Director

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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Docket #: 13-048-1      Printed: June 06, 2013

**FILING INSTRUCTIONS:**

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with: DEBRA A HOWLAND  
EXEC DIRECTOR  
NHPUC  
21 S. FRUIT ST, SUITE 10  
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.